

JESSICA GUZMÁN-REA, ED.D, LMSW, LGSW

1000 Hilltop Circle • Baltimore, MD 21250 • (410) 455-1616 • jessica.guzman-rea@umbc.edu

HIGHER EDUCATION PROFESSIONAL

*Strong academic advising, counseling, teaching, and clinical background.
Effective collaborator with faculty and staff. Extensive international experience.
Initiator of new programs and process improvements. Demonstrated cost awareness.*

SUMMARY OF EXPERIENCE

- Student Advisement
 - Budget Management
 - Crisis Management
 - Program Recruitment
 - Committee Leadership
 - Project Management and Marketing
 - Intercultural Effectiveness
 - Workshop Coordination
 - Presentations and Public Speaking
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PROFESSIONAL HISTORY

University of Maryland, Baltimore County

Academic Advisor, Honors College

Baltimore, MD

August 2010 – Present

- Provide comprehensive academic advising for freshman, transfer, and established Honors College students.
- Assist in recruitment, admission, orientation, probation, termination, and graduation of Honors College students.
- Assess special needs of students and make appropriate referrals to college and university-wide resources.
- Produce and distribute *The Top Dog*, a newsletter with pertinent information and upcoming events.
- Oversee all Honors College social networking websites (Facebook, Twitter, MyUMBC Groups, and LinkedIn).

Courses Taught

- FYS 102-08: *Exploring Mixed Identities*
- HONR 390: *Reflections on Community Service*
- SOWK 200/H: *Social Issues – Social Action / Honors*
- SOWK 240: *Information Technology in Social Work (Online Course)*
- SOWK 397: *Social Work Methods I – Introduction to Practice*
- SOWK 483: *Social Work Methods III – Selected Intervention Strategies, Research, and Evaluation*

University of Rochester

Academic Program Coordinator and Counselor

Rochester, NY

August 2006 – August 2010

Office of Minority Student Affairs (OMSA) / Arthur O. Eve Higher Education Opportunity Program (HEOP)

- Provided academic, financial, personal, social, and career counseling for students of color.
- Assisted in recruitment, interviewing, and admission of OMSA/HEOP students.
- Assessed special needs of students and make appropriate referrals to college and university-wide resources.
- Implemented strategies to enhance academic performance; developed Emerging Leaders Program.
- Completed program evaluation component of the HEOP 2009-2014 grant proposal.
- Served as Editor-in-chief of the bi-annual *OMSA Chronicle* and oversaw finances.
- Advised students in the Early Connection Opportunity (ECO) program to help transition into college.

Courses Taught

- CAS 351: *Issues of Leadership in the College Community*

University of Rochester Medical Center

Licensed Master Social Worker (Per Diem)

Rochester, NY

August 2007 – August 2010

Comprehensive Psychiatric Emergency Program / Adult and Child Psychiatric Inpatient Units

- Provided psychosocial risk evaluations and referrals for clients age 3 or older.
- Member of interdisciplinary health care team and liaison to community health and social service agencies.

International Network of Ecoclubes

Social Work Intern

Buenos Aires, Argentina

January 2006 – May 2006

- Created a needs-assessment with qualitative and quantitative data via interviews and survey instruments.
- Developed objectives and goals for pilot program to connect youths with mentors in Europe and Argentina.

Urban Pathways, Inc.*Case Manager***New York, NY***May 2005 – January 2006*

- Administrated intakes, counseling, crisis intervention, harm reduction, and referrals for aid and treatment.
- Coordinated and led a weekly women’s therapy group session.

*Research Committee Member**September 2005 – December 2005*

- Researched evaluation designs, measurements, and sampling procedures for grant proposals.

Columbia University School of Social Work*Transcriptionist***New York, NY***Summer 2005*

- Transcribed counseling sessions for Dr. Grace Christ’s longitudinal qualitative research study.
- Examined effects of 9/11/01 on families of the FDNY who lost a firefighter at the World Trade Center.

Puerto Rican Family Institute, Inc.*Social Work Intern, Partial Hospitalization Program***Brooklyn, NY***September 2004 – May 2005*

- In charge of individual caseloads and led individual and group therapy sessions in English and in Spanish.
- Participated in audits, administrated psychosocial assessments, and referrals for discharge planning.

Casa Limiar Orphanage*Eva L. Pancoast Fellowship Recipient***São Paulo, Brazil***Summer 2004*

- Created adoption life books; member of interdisciplinary care team for special needs children.

EDUCATION**University of Rochester Warner School of Education and Human Development***Doctor of Education, Higher Education***Rochester, NY***May 2010*

- Dissertation Topic - The experiences of Multiethnic students: A qualitative program evaluation of the Early Connection Opportunity Program at the University of Rochester
- Certifications: Program Evaluation; University of Rochester Research Subjects Review Board

Columbia University*Master of Science in Social Work***New York, NY***May 2006*

- Concentration: Social Enterprise Administration
- Field of Practice: International Social Welfare and Services to Immigrants and Refugees
- Social Worker Licenses: Maryland State (LGSW) and New York State (LMSW)

Case Western Reserve University*Bachelor of Arts, with dual majors in Sociology and Spanish and minor in Studio Art***Cleveland, OH***May 2004***Universidad Complutense de Madrid***Study abroad semester through the Institute for the International Education of Students (IES)***Madrid, Spain***Fall 2002***SERVICE-LEARNING AND CIVIC ENGAGEMENT PRESENTATIONS****Fall 2013**

- “Building Engagement Through Service: Enhancing the Honors Curriculum at UMBC” co-presenter at the National Collegiate Honors Council Annual Conference held in New Orleans, Louisiana.

Summer 2013

- “Working with Faculty on Service-Learning” presenter at the Maryland-DC Campus Compact AmeriCorps Vista Workshop at the University of Maryland, Baltimore County (UMBC).

Spring 2013

- “Putting the Social Change Model to Work: Implementing Civic Engagement in Social Work Courses” co-presenter at the Sixth Annual Service-Learning & Civic Engagement Conference at UMBC.

HIGHER EDUCATION & COLLEGE ACCESS – GUEST SPEAKER AND WORKSHOP FACILITATOR**Summer 2012**

- “Living for success: A discussion about interviewing skills” presenter at the U.S. Hispanic Youth Entrepreneur Education (USHYEE) – Latino & Black Student Leadership Summit at UMBC.

Spring 2012

- “College Admissions Process and Interviewing Skills” presenter for USHYEE Student Chapters at Dulaney High School, Eastern Technical High School, Lansdowne High School, Owings Mills High School, and Woodlawn High School.

Summer 2011

- “Living for success: A discussion about interviewing skills, dressing for success, and the use of social networking sites” presenter at the USHYEE – Latino & Black Student Leadership Summit at Coppin State University.

Spring 2011

- “College Admissions Process and Interviewing Skills” presenter for USHYEE Student Chapters at Lansdowne High School, Owings Mills High School, and Woodlawn High School.

Fall 2009

- “Successful Life Skills Development to Promote Successful College Completion” presenter and panelist at the Focus on Rochester IV Conference at the University of Rochester.

Summer 2009 and 2008

- “College 101” Motivational guest speaker and presentation for the University of Rochester’s Upward Bound program.

Spring 2009

- “Local Latina/o Role Models” Motivational guest speaker (facilitated in Spanish) at Thomas Jefferson High School sponsored by the Rochester City School District Department of ELL, Bilingual & Hispanic Services.
- “Career and Educational Planning” Panelist at the ¡Soy Unica! ¡Soy Latina! Rally sponsored by Latinas Unidas and The University of Rochester.

Fall 2008

- “Elite Success” Motivational guest speaker sponsored by Lambda Upsilon Lambda Fraternity Inc.
- “Getting into College” presentation for the American Red Cross Hispanic Youth Leadership Development Program.
- “UR Tours” Motivational guest speaker for Rochester City School District (RCSD) School No. 14 and Project CARE; and RCSD School No. 33 and Partners in Reading.

Summer 2008 and 2007

- OMSA/HEOP Informational Session for the Science Technology and Entry Program (STEP); Mathematics, Engineering, and Science for Hispanics (MESH) Program; and the YWCA - Young Parent Support Services program.

Spring 2008

- “Career Planning” panelist at the ¡Soy Unica! ¡Soy Latina! Rally sponsored by Latinas Unidas and The University of Rochester.

DIVERSITY & LEADERSHIP TRAINING - WORKSHOP FACILITATOR

Fall 2010

- “Emerging Paradigms in Critical Mixed Race Studies” presenter and panelist at the Critical Mixed Race Studies Conference at the DePaul University.

Spring 2009

- “Jungle Fever: Interracial Dating ~ Part Two” Facilitator for an in depth discussion of stereotypes, cultural differences and similarities, and how these translate to tolerance and acceptance of interracial relationships. Sponsored by Sigma Beta Rho Fraternity, Inc. at the University of Rochester.
- “Diversity Workshop” Co-Facilitated and presented the history of diversity on the University of Rochester campus to the participants of the Campus Leadership Advisory Board’s Leadership Development Program.
- The Minority Student Advisory Board (MSAB) and the College Diversity Roundtable (CDR) Student Leadership Conference “Unity in the 21st Century,” Co-Chair – second residential overnight leadership retreat.

Fall 2008

- MSAB and CDR Student Leadership Conference for Presidents and Vice-Presidents of select student organizations that fall under the umbrella of MSAB and CDR, Facilitator of icebreakers and team building exercises.

Spring 2008

- “Jungle Fever: Interracial Dating” Facilitator for an in depth discussion of interracial relationships in the media and how this translates to the positive and negative experiences of interracial couples on a college campus. Sponsored by Sigma Beta Rho Fraternity, Inc. at the University of Rochester.
- “The College Diversity Roundtable Campus Climate Focus Groups” Co-Facilitator and Scribe for a series of eight undergraduate student focus groups related to issues of diversity on campus.
- “Diversity Includes You” Facilitator at the Resident Assistant 2008 Mid-Year Training Session at the University of Rochester.

- “Leadership Transition” Facilitator for a Leadership Series Workshop at St. John Fisher College.
- “Creating a Legacy” workshop facilitator for the MSAB and CDR Student Leadership Conference, Co-Chair – first residential overnight leadership retreat.

Fall 2007

- MSAB and CDR Student Leadership Conference for Presidents and Vice-Presidents, Facilitator of icebreakers and team building exercises.

Spring 2007

- “Creating a Legacy” workshop facilitator for the MSAB and CDR Student Leadership Conference.

Fall 2005

- “Self-Awareness for Practice in a Multicultural World” Co-Facilitator for day-long diversity orientation training for first year students at Columbia University School of Social Work.

PROFESSIONAL SERVICE & CAMPUS LEADERSHIP

University of Maryland, Baltimore County

Baltimore, MD

- Honors College Advisor Board Ex-officio Member
- Honors College Council Faculty Advisor
- Honors College Living Learning Community Faculty Advisor
- Honors Orientation Committee Co-Chair
- Relationship Violence Advocate
- Women’s Center Advisory Board Member
- “Promoting Social Change through Service-Learning” poster presentation by Kathleen Algire-Fedarcy at the 17th Annual Undergraduate Research and Creative Achievement Day at UMBC, Faculty Mentor

University of Rochester

Rochester, NY

- Campus Leadership Advisory Board Member, Leadership Development Program Co-Founder and Student Coach Advisor
- College Diversity Roundtable, Student Leadership Conference Committee Co-Chair
- College Diversity Roundtable, Campus Climate Survey and Marketing and Communications Committee Member
- College Diversity Roundtable, Martin Luther King Commemorative Address Committee Member
- College Program Planning Committee Member
- Diversity Outreach Initiatives Committee Member
- Fraternity and Sorority Recognition Committee Member
- Lambda Pi Chi Sorority, Inc. and Zeta Phi Beta Sorority, Inc., Chapter Advocate
- Latino Professional Alliance Executive Board Secretary
- Minority Visitation Program Advisory Committee
- Shades (Student organization for biracial and multiracial students) Advisor
- Student Life Award Planning Committee Member
- Susan B. Anthony Woman’s Leadership Awards Selection Committee Member

Columbia University

New York, NY

- Diversity Caucus Member
- CLiP (Cluster Leadership Program) Orientation Leader
- International Social Welfare Member
- Latina/o Caucus Co-Leader
- Social Enterprise Administration Caucus External Affairs & Special Events Officer

Case Western Reserve University

Cleveland, OH

- Alpha Phi Omega: National Co-ed Community Service Fraternity Public Relations Chair
- Campus Tour Guide
- La Alianza: Latino Organization Vice President
- Office of Multicultural Student Affairs Peer Mentor
- Resident Assistant
- Women’s Basketball Team Manager

HONORS AND AWARDS

- University of Maryland, Baltimore County's BreakingGround Grant Recipient: "Exploring Social Issues, Civic Engagement, and Social Action in Social Work," 2012
 - University of Rochester's Presidential Diversity Award Recipient: Latino Professional Alliance, 2010
 - College Board and the University of Oklahoma NCORE Student Scholarship, 2008
 - University of Rochester's Spanish and Latino Students' Association "Salsero of the Year Award," 2006 – 2007
 - National Association of Puerto Rican/Hispanic Social Workers Scholarship Recipient, 2005 – 2006
 - League of United Latin American Citizens Scholarship Recipient, 2004 – 2005
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BOARDS AND AFFILIATIONS

- U.S. Hispanic Youth Entrepreneur Education Volunteer, 2011 – Present
 - Puerto Rican Youth Development Board of Directors Secretary, 2006 – 2008
 - Rochester Hispanic Business Association
 - American Association of Hispanics in Higher Education
 - Association for the Study of Higher Education
 - National Association of Puerto Rican & Hispanic Social Workers
 - National Association of Social Workers
 - Alpha Phi Omega: National Service Fraternity
 - Alpha Kappa Delta: Sociology Honor Society
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LANGUAGES AND SKILLS

- Spanish (fluent) and Portuguese (intermediate).
- Adobe InDesign, Blackboard, FileMaker Pro, Integrated Student Information System (ISIS), Microsoft Office Suite, NVivo, PeopleSoft, PowerFAIDS (UR Financial Aid system), SPSS, and WebNow.